


MAHA VITARAN
Maharashtra State Electricity Distribution Co. Ltd.
(A Govt. of Maharashtra Undertaking)
CIN : U40109MH20055GC153645

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Chief Engineer (Civil),
Corporate Office,
Prakashgad, Ground Floor,
Bandra (East), Mumbai-51

Ref.No. No.CEC/BND/FM

No - 689

Date: 23 JUN 2015

WORK ORDER

To,
M/s. Vodafone (India) Ltd.
Peninsula Corporate Park,
Ganpatrao Kadam Marg,
Lower Parel, Mumbai-400 013.

Sub:-Providing Mobile phone services to the employees of M.S.E.D.Co.Ltd., under Free CUG facility.

- Ref:-1) Tender specification No.CEC/Bandra/Tech/Tender No.05/2014-15.
2) Commercial Bid opened on 18.05.2015.
3) LOI issued to you letter No.CEC/BND/FM/No.622 dt. 02.06.2015.

Dear Sir,

We are pleased to inform you that your offer with free closed user group (CUG) facility to M.S.E.D.Co.Ltd. employees has been accepted. The details of approved tariff plan is enclosed in Annexure-I and scope of work in Annexure-II. The terms and conditions of the order are as below:

1. The zonal Chief Engineers will nominate a Nodal Officer for respective zone/Circle / Division Office which are under their jurisdiction Activation/deactivation of Sim cards or any services required should be provided only with the permission of Nodal Officer appointed by the Chief Engineer.
2. The sim cards, if required to be delivered to the M.S.E.D.C.L.'s Zonal / Circle / Division offices as per directives and requirement. The authorized Nodal Officer will co-ordinate for releasing the cards to individual employees.
3. The SIM cards should be issued on the designation of the employee of M.S.E.D.C.L. and are not transferable. (However, user name will be provided by MSEDCL).
4. Time limit:

The rates offered in Annexure-A should remain valid for the period of one year . However MSEDCL reserves the right to extend the contract for further period of two years, if the services are found satisfactory.

5. Security Deposit:

You will have to pay Security Deposit amounting to Rs.10,00,000/- (Rs. Ten lakhs only) in form of Bank Guarantee of nationalized Bank or scheduled Bank in favour of M.S.E.D.C.L. as per proforma given in the tender.

6. Payment of Monthly Bills

i) The summary sheet of monthly bill should be submitted to the respective Division / Circle / Zonal offices at least 15 days before the due date of payment and hard copy of details bill shall be sent to the respective office atleast 10 days before the due date of payment.

ii) The tariff plan details are as per Annexure- I and billing should be made as per this plan only.

iii) The payment of monthly bills will be made by respective Division / Circle / Zone offices as the case may be.

iv) If any tax or duty is newly introduced / reduced by the Central or State Government and is applicable for services offered by you, same will be paid extra / reduced.

7. You shall inform the special helpdesk number to the employees of M.S.E.D.C.L.

8. Agreement:

As per rules of Maharashtra State Electricity Distribution Company Ltd., you shall execute a stamped agreement in respect of this contract within a period of two weeks from the date of issue of this work order. The cost of stamped paper for the agreement shall be borne by you. The Agreement should be excavated on rs.500/- Stamp Paper.

Please acknowledge the receipt of this order.

Thanking you.

Yours faithfully,



Chief Engineer (Civil),
Bandra, Mumbai.

Encl:

1. Annexure-I – Tariff Plan for voice.
2. Annexure IA- Data plans.
3. Annexure-II – Scope of works

Copy s.w.r.to :

1. All Directors of MSEDCL
2. All Executive Directors of MSEDCL.

Copy FWCS to:

All Chief Engineers & equivalent at Corporate office and in field office.

Copy To:

All officer's upto Executive Engineer level.

Annexure - I

Approved tariff plan for M.S.E.D.C.L. employees

Sr. No	Description	Average Expected Uses of mobile per month (A)	Unit	Vodafone	
				Unit Rate (Rs.) (B)	Charges in Rs.(A X B)
01	Monthly Rental	1	Month	59	59
02	CALL CHARGES				
	Call within group within Maharashtra State (CUG)	11000	Seconds	0.00	0.00
03	LOCALCALLS CHARGES PER SECONDS				
a)	Mobile to Mobile within Maharashtra State (same operator)	19000	Seconds	0.00083333	15.83
b)	Mobile to Mobile within Maharashtra State (Other operator)	6700	Seconds	0.0075	50.25
c)	Mobile to land line (within Maharashtra State)	600	Seconds	0.00166667	1.00
04	STD CALLING CHARGES (Outside Maharashtra but within India)				
a)	Mobile to Mobile (Same Operator)	500	Seconds	0.0075	3.75
b)	Mobile to Mobile (Other Operator)	300	Seconds	0.0075	2.25
c)	Mobile to Land Line	60	Seconds	0.0075	0.45
05	SMS CHARGES				
a)	Local (within Maharashtra State)	35	Per SMS	0.05	1.75
b)	National (Outside Maharashtra State but within India)	6	Per SMS	0.1	0.6
c)	International	1	Per SMS	1	1
06	ROAMING CHARGES (Outside Maharashtra State but within India)				
a)	Incoming Call	300	Seconds	0	0
b)	Outgoing Calls	300	Seconds	0.0125	3.75
				Total	139.63

Total in words (One hundred thirty nine Rupees and sixty three paisa only.)

- Note :
- 1) Required Pulse in second – one second
 - 2) Required Free usage mobile to all operators and landlines in Maharashtra (Including CDMA) other than CUG-21000 seconds.
 - 3) Required Free SMS within Maharashtra State – 150 SMS.
 - 4) Service tax will be paid extra as applicable.
 - 5) Calls made within group - Free


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Annexure – IA (Data Plans/SMS Pack)

Name of Work: Data Plan- Internet on Mobile/ Data Card/Dongle for M.S.E.D.C.L. employees

Sr.No.	Particular	Average Expected Uses of mobile Data in GB per month (A)	Unit	Unit Rate(Rs.)	Free Usage in GB	Charges after expiry of free usage in KB	Charges in Rs.
1	2G	1	GB	149.00	1	4p/10kb	
2	2G	2	GB	180.00	2	4p/10kb	
3	3G	1	GB	225.00	1	Throttling	
4	3G	2	GB	425.00	2	Throttling	
5	3G	3	GB	600.00	3	Throttling	
6	3G	4	GB	700.00	4	Throttling	
7	3G	5	GB	800.00	5	Throttling	
8	3G	8	GB	1000.00	8	Throttling	
9	3G	10	GB	1200.00	10	Throttling	
Blackberry BIS plan(Optional)							
1	BB	1	GB	149.00			
2	BB	Elite	GB	299.00			
3	BB	Enterprise	GB	899.00			
SMS Pack (Optional) other than free usage							
	Description	Charges per connection	Remark				
1	For 500 messages	Rs.40/-	None				
2	For 1000 messages	Rs.90/-					
3	1500 messages	Rs.125/-					
4	2000 messages	Rs.160/-					



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Annexure- II

Scope of work

1. The rates offered in Annexure-A should remain valid for the period of one year. However MSEDCL reserves the right to extend the contract for further period of two years, if the services are found satisfactory.
2. At present the approximate requirement of 44000 Nos. company paid mobile connection under free closed user group (CUG).The requirement may increase or decrease.
3. The CUG facility should be provided free of cost i.e. no rental should be charged for providing free CUG and calls made within group should be free.
4. a) The itemized monthly bill for mobile connections provided to MSEDCL should reach to the respective Division /Circle/Zonal office at least 15 days before the due date of payment.(Summary sheet will be reach 15 days prior to due date of payment).
b) The payment of monthly bill will be made by respective Division/ Circle/Zonal office as the case may be.
5. Any indoor network coverage problem should be resolved within **15** days from the receipt of complaints. For outdoor network coverage problems same should be resolved within **45** days from the date of receipt of complaint.

If the network coverage issues as above are not resolved within the stipulated period then company will levy **penalty of Rs.100/- per month / connection** and same will be recovered from monthly bill or from security deposit.
6. There should not be any limit on number of connections to be provided under free CUG
7. One Nodal Officer shall be appointed for each Zone and Corporate Office of MSEDCL. Any complaints of mobile phone services shall be promptly addressed and resolved by the respective nodal officer.

In addition to above, one Chief Nodal officer shall be appointed by the successful bidder who will be responsible for addressing the issues related to your services for entire group of MSEDCL .in Maharashtra.
8. One person having thorough knowledge of mobile phone services at Corporate Office of MSEDCL at Prakashgad, Bandra. This person will responsible to resolve service related issues at Corporate Office such as handset setting, data transfer billing related issues etc. and will be available at Prakashgad Bandra during office working hours with all equipments.
9. Disconnection of mobile services of M.S.E.D.C.L. connection for any reason should not be carried out without prior notice of 30 days to the concerned Nodal Officer of M.S.E.D.C.L.

10. No security deposit will be paid by MSEDCL for getting any connection or for activation of any type of services.

11. The facility of online viewing of bills shall be provided.

12. No value added services should be activated on the company paid connections without written requested of authorized person of MSEDCL.

If such facility is found activated without the request of MSEDCL's authorised person then no payment for such facility will be made by MSEDCL.

13. Select number series must be reserved which would be unique and common for the users of the tendered service

14. Blackberry/GPRS / 3G services must be provided in Mumbai & Maharashtra as and when requested by concerned authorized Nodal Officer of M.S.E.D.C.L.

15. Facilities such as Itemized billing, CLIP, National and International roaming rent (NOT ROAMING CALL CHARGES) should be provided free of cost.

16.. Group SMS facility should be provided to company paid connection whenever requested.

17. The tariff plan offered and approved shall not be extended to any person except the employee of M.S.E.D.C.L. However, approved vendors / service providers of M.S.E.D.C.L. can be provided with the connection with new set of offers in their individual capacity where M.S.E.D.C.L. will not take any responsibility.


18. Activation of new connection should be carried out within 24 hours from the receipt of instruction from M.S.E.D.C.L.'s authorized representative.

However, the activation / deactivation of any services such as STD/ISD/Roaming Value Added Services etc. should be carried out within 4 hours from receipt of request.

19. The contract can be terminated by either party by giving notice of 60 days in advance.

20. The successful service provider should offer mobile number portability facility (MNP). The existing numbers of M.S.E.D.C.L. from other operators should be transferred under your services by retaining same mobile number. The portability should be completed within 15 days. 15 days time limit will start from the date of receipt of donor service provider's clearance.

21. If there is delay in completing the process of number portability then SIM card with new number shall be provided with prior permission of M.S.E.D.C.L.


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